



Soldier and Family Assistance Center

"Serving Our Warriors and Families in Transition"

The Soldier and Family Assistance Center strives to provide a supportive environment for Soldiers and Family Members as they deal with the stress and uncertainty of injury and the effects of war.

The SFAC conducts referral, liaison and coordination with installation and local agencies to deliver non-medical services to Warriors in Transition and their Families, Families residing in our area who's soldier is healing elsewhere, and the Spouses and Families of our Fallen Warriors, in support of the Army Medical Action Plan.

The SFAC provides services on-site, bring forward services on a part-time basis, or establish priority appointments on behalf of Wounded Warriors and their Family Members.

These delivery methods along with a caring professional staff ensure Warriors and their Families are taken care of whether transitioning back to duty or continue serving the nation as a Veteran in their community.

Fort Drum



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FORT DRUM



"Serving Our Warriors and Families in Transition"

Services Provided to Soldiers and Family Members of the 3-85th Mountain Infantry (Provisional), local Families of Soldiers Healing Elsewhere and Families of our Fallen Warriors.

Tel: 315-772-7781

What is the SFAC?



Our Mission at the SFAC is to provide a supportive environment for Soldiers and Family Members as they deal with the stress and uncertainty of injury and effects of war. We will strive to ensure that the needs of the Soldier and Family Members are being met and their well-being maintained.

The Soldier and Family Assistance Center is a team of caring professionals providing the crucial services necessary to smooth the transition for Warriors in Transition and their Families, Families residing in our area who's soldier is healing elsewhere, and the Spouses and Families of our Fallen Warriors.

Why does the SFAC Exist?

Senior Army Leadership has placed the highest priority on providing support to Warriors in Transition and their Families.



The SFAC Integrates Support Services and acts as an information clearing house, making a variety of services convenient and easy to find.

We are here for the WTU Soldiers, their Families, and the Families of our Fallen Warriors, to ease the stress, facilitate change, advocate necessity and ensure each Soldier and Family Member is treated with the respect and dignity deserved.

Soldier and Family Assistance Center

Who Receives Services at the SFAC?

The SFAC provides services to Warriors in Transition and their Families, Families residing in our area who's soldier is healing elsewhere, and the Spouses and Families of our Fallen Warriors.

Why use the SFAC Services?

Our individualized approach ensures each issue is addressed directly, assessing needs with a personal touch.

- Locate and provide Information and Referral to services and resources
- Develop and implement a plan of action
- Keep your expectations realistic
- Access support systems at various locations and levels
- Post Transition Follow Up

The goal is to help you identify and examine your options, establish a sense of control, set realistic goals, and develop a local support network.

How are these services Provided?

Services are provided in three ways:

- By the resident staff members at the Soldier and Family Assistance Center
- Experts brought to the SFAC location
- Off-Site appointments, only when necessary, practical, and prudent

Additionally there is a Virtual SFAC available online at:

www.drummw.com/SoldierandFamilyAssistanceCenter.htm

Services Provided to Soldiers and Family Members of the 3-85th Mountain Infantry (Provisional), local Families of Soldiers Healing Elsewhere and Families of our Fallen Warriors.

Army Career and Alumni Program 315-772-0838

- Career counseling
- Job search support
- Resume/employment workshops
- Job Fairs and more

Army Wounded Warrior (AW2) Program 315-772-9676

- Advocate for wounded soldiers
- Benefits Advisors
- Military Transition
- Career and Education Guides

Child and Youth Services Specialist 315-772-2533

- Childcare & Youth Services Liaison
- Resource Assistance

Education Specialist 315-772-3682

- GoArmyEd Enrollment assistance
- Montgomery GI Bill
- Army and civilian testing
- Educational and guidance counseling

Human Resources Specialist 315-772-1039

- Updating records, SGLI, documents, ID Cards & DEERS
- Forwarding documents to the official military personnel file (OMPF)
- Process DD214, separation and retirement orders

Social Services Coordinator 315-772-0035

- Information and assistance in finding solutions to life problems such as stress management, substance abuse and re-adjustment counseling

Traumatic Service members' Group Life Insurance 315-774-0644

- Information and assistance with Traumatic injury protection rider under Service members' Group Life Insurance (SGLI). Provides for payment to any member of the uniformed services covered by SGLI who sustains specific catastrophic injuries

Financial Counselor 315-772-6894

- Budget Development assistance
- Financial Crisis Counseling
- Financial Planning for the future

Other Services:

Financial Counselor, Legal Services, Chaplain, Federal and State Veterans Services, Dept. of Labor.

315-772-7781